

Let's Keep Kids Safe Online

Hi, my name is Matthew, I am the O2 Guru for the Boston store

As an O2 Guru, part of my role is to help keep families stay safe online by helping parents understand more about the devices their children are using and how to correctly set them up with parental controls, content filters and how to create a safe online experience. We also share out key tools and resources for parents to use, including our recently revamped Net Aware site, which you may have seen advertised recently. If not, our advert can be found here <https://youtu.be/b0NjtLbwxa4>

What is Net Aware?



It's a free online resource to give quick and simple information on the latest social networks, apps and games. It features views and opinions of parents and children who use them, as well as top tips from our O2 Guru team. It is one of the many resources we have available to help parents and families. You can find it here <https://www.net-aware.org.uk/>

How can we help you?

We know that parents have a lot of questions when it comes to online safety. Some of these are being unsure about the technology involved, getting tied up with jargon or simply wanting someone to talk with one to one about their concerns. We also know a lot of teachers may have similar questions. Our O2 Guru team are here to help.

In store

Parents can book a free appointment with myself at Boston and spend up to 30 minutes each time. We cover...

- Parental controls for different devices
- Advice on the best first phone for their children
- Preventing in-app purchases and malicious content
- Explaining apps and games

- Plus any other concerns families may have around their tech

You don't have to be an O2 customer to book, it's free to everyone! You can do so here:

<https://guru.secure.force.com/O2DeskStoreLocator>

In The Community

We also work in the community, attending events such as Parents Evenings, Summer/Winter fayres or other school events. We set up a 'Guru Desk' where we provide one to one help, have some fun with our 'Parents Vs Kids' online quiz and hand out leaflets and information. We also attend staff and Governors meetings to talk directly to staff, providing training on the latest updates to the digital world. Attached is a selection of images where we have attended events during last term.

If you would like to arrange a workshop session for parents or children, our friends from the NSPCC cover this area. You can arrange your own session by emailing schools@nspcc.org.uk. We work closely with the NSPCC for these sessions and support a lot of them as well.

Contact Us

If you would like more information, arrange a quick chat about what we can do to help or have any technical questions you wish us to address, you can easily contact me at

Matthew.Petley@store.o2.com

Alternatively, you can ring our store at 01205 364 028 and ask for myself.

Many Thanks

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